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2009 ANNUAL REPORT

Oasis of Hope Center
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Oasis of Hope Center (OHC) is an independent, non-profit, faith-based, community-benefit, all-volunteer, free-service medical center incorporated in mid-2005. Shaped by a vision for a community where self-worth is restored by addressing basic needs in a caring environment, the mission is to provide hope through free medical care and basic life-skills education to the economically disadvantaged and uninsured of the west side of Grand Rapids in Jesus' name. Since opening in Spring 2007, we have been privileged to provide over 7,000 patient visits.

OHC's fiscal year runs concurrently with the calendar year. That creates a delay in preparing an annual report until taxes and audits are completed half-way through the next year. It does however allow for sufficient time to elapse that it makes a retrospective report quite enjoyable both to prepare and to review. It creates enough distance that many things come into better focus than they otherwise would, in particular the faithfulness of our Heavenly Father who provides this vision. He continues to bless OHC with all the resources necessary to provide service to the least of His brothers and sisters: facilities, funding, supplies and staff. In addition, it highlights the generous community that responds to Him by supporting OHC.

That provision has enabled OHC to see many milestones achieved in 2009:

- 2,500 patient visits provided at no cost to 1,500 unique patients, many of whom were new to OHC in 2009 representing a savings to the community of several hundred thousands of dollars
- A total rebuild of our dispensary room with an accompanying reorganization of our volunteer pharmaceutical staff and the program they manage resulting in many thousands of dollars worth of free medications being safely provided
- Management of an exponential increase in OHC's prescription assistance program, enabling the distribution of, again, thousands of dollars worth of medicines donated by the pharmaceutical manufacturers
- A renewal of OHC's emphasis on treating the whole person by building a Spiritual Care Provision Team that works in tandem with our Medical Care Provision Team
- OHC hosted 400 attendees at its 3rd Annual Health Fair, with fun, free food, and free services, including flu shots
- From an overflow of donated medicines, supplies and equipment, OHC was able to contribute, more than once, toward Haitian relief efforts
- Developed a formal 'sister' relationship with a faith-based medical clinic in Nakuru, Kenya, East Africa enabling us to trade prayer, counsel and encouragement



- Established protocols to expand collaborative relationship with other local clinics
- Rejoiced at the privilege of walking alongside over 100 volunteers throughout the year, represented by MDs, PAs, NPs, RNs, MAs, CNAs, pharmaceutical staff, educators, students and others, along with many non-medical staff
- Benefited from a local grant enabling further development of OHC’s Board
- Celebrated with OHC’s Executive Director on the occasion of her receipt of several awards during 2009, at a local, state, and national level
- Participated in so many stories of health regained and hope restored, as well as hearts transformed, that volumes would be filled were they all to be written down.

The following is an overview of OHC’s income and expenses for the fiscal year ending December 31, 2009 (audited financials are available for review):

• Total Support & Revenue	
○ Cash Contributions	\$33,381
○ In-kind Donated Services	\$195,000
○ In-kind Donated Medical Supplies and Equipment	\$74,000
○ Grants	\$43,502
○ Miscellaneous	<u>\$518</u>
○ Total Income	\$346,401
• Total Expenses	
○ Program Expenses:	\$328,069
○ General & Administrative Expenses	\$23,241
○ Fundraising Expenses	<u>\$1,320</u>
○ Total Expenses	\$352,630
• Asset Balance	
○ Net at Year End	\$172,529

OHC’s Board of Directors is currently comprised of the following members:

- Sharon Blower – President
- Daniel Grinwis – Vice-President
- Bruce Born – Treasurer
- Nancy Schoofs – Secretary
- Noreen Nortier - Director
- Ronald Stuursma – Director
- Barbara Grinwis – Executive Director

Oasis of Hope Center is tax-exempt under *Section 501(c)(3) of the Internal Revenue Code*; donations are tax deductible to the extent allowed by law.